



कर्मचारी भविष्य निधि संगठन
Employees' Provident Fund Organisation

(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
(Ministry of Labour & Employment, Govt. Of India)
मुख्य कार्यालय / Head Office

भविष्य निधि भवन, 14, भीकाएजी कामा प्लेस, नई दिल्ली - 110 066.
Bhavishya Nidhi Bhawan, 14-Bhikaji Cama Place, New Delhi-110066
www.epfindia.gov.in www.epfindia.nic.in

File No. R 1/CDAC/Aadhar/2014/Vol II/

Date: 30.10.2017

To,

All Addl. Central P.F. Commissioners (HQ) Zones/Headquarters'
All Addl. Central P.F. Commissioner Zones/Headquarters'
All RPFC's –Incharge of RO's

Subject: Social Security Awareness Campaign from 01.11.2017 to 31.12.2017-Reg.

Sir/Madam,

The campaign for retention of members in EPFO was organized during 1st January 2017 to 30th June 2017 and subsequently Employees' Retention and Aadhar Campaign was also organized from 1st July 2017 to 30th September 2017. Now the EPFO has made substantial strides in online claim settlement and also for providing EPFO services through the Mobile App **UMANG**.

2. In the mobile app UMANG, e-passbook services as well as claim settlement services are available. In the e-passbook, credit to the members' accounts are displayed within two days of the employer making payment. Further, Aadhaar verified members are enabled to take advances from EPFO as well as to settle the claims through the mobile App UMANG. Auto transfer facility for accounts has also been introduced by EPFO.

3. It has been noted that large number of premature claims for settlement of accounts are being filed in most offices of EPFO. In the context of EPFO's policy of quick online settlements in situations of genuine need, there is no rationale for premature closure of accounts. Further, the premature account closure goes against the objective of EPFO in providing long term social security to the members. Therefore, there is an urgent need to create awareness among the EPF members against closing their accounts prematurely.

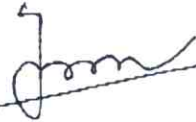
4. In the circumstances, it has been decided that EPFO will undertake a campaign from **1st November 2017 to 31st December 2017** to create awareness among the EPFO members not to close their accounts prematurely. Facilities available online and through mobile may be demonstrated to the workers during the period by visiting the establishments where large

Contd....

number of premature closure claims are filed. Further, the methodology of enhancing the social security using permanent EPF account by not withdrawing the amounts therein unless there is an emergency situation warranting such a withdrawal, needs to be impressed upon during the interaction with the members. EPFO publicity materials including documentary may be made use of for the purpose.

5. Alongside the above, it is also necessary to spread awareness regarding various beneficial schemes of EPFO including PMRPY, Housing and Aadhaar based claim settlement. Further, such interactive sessions can also be utilized for providing facilities for Jeevan Pramaan for the pensioners as this facility has been provided online/mobile.

6. It is advised that all the Officers in charge of the Regions as well as all other officers of EPFO may pursue the above earnestly so that premature withdrawals are brought down substantially during the period of the campaign while achieving corresponding increase in the number of Aadhaar verified members and PMRPY beneficiaries.



(Dr. V.P. Joy)
Central Provident Fund Commissioner